

Corrigendum – 03

EOI Ref: EOI/ES/TRUSTOKEN/01/2026-27 | Dated: 15.05.2026

“Empanelment of Agencies for Licensing TrusToken Hardware for Manufacturing and Commercialization”

The following change/ clarification may please be noted in the EOI document:-

Sr. No.	Clause no.	Earlier clause	Revised Clause
1	Part I, Part – III, Clause 2, Page no 6	The Eoi with following documents/Certificate should reach this office in Hard Copy only latest by 15 th July, 2026 (1500 Hrs).	The Eoi with following documents/Certificate should reach this office in Hard Copy only latest by 3/8/2026 (1500 Hrs).
2	Appendix - B, Stage 1, S. No. 13	Company should have previous experience in the issuance of crypto token of more than 2 Lakh subscribers in the past 3 years.	Company should have previous experience in the issuance of crypto tokens to more than 2 lakh subscribers in the past 3 years / deployment of other PKI-based security hardware (such as smart cards, HSMs, CAC cards, etc.).
3	Appendix B, Last para	Bidders may please note that bid by Consortium is allowed. The consortium members shall be jointly and severally liable for all obligations. The Lead Member shall be authorized to act on behalf of all commitments/ engagements with CDAC.	Bidders may please note that bid by Consortium is allowed. The consortium members shall be jointly and severally liable for all obligations. The Lead Member shall be authorized to act on behalf of all commitments/ engagements with CDAC. In case of a Consortium, the Lead Bidder shall independently meet all the eligibility criteria specified under Appendix-B, Stage-1, except that, out of the eligibility criteria specified at Sr. No. 11 and Sr. No. 13, at least one criterion shall necessarily be fulfilled by the Lead Bidder. The remaining criterion may be fulfilled by a Consortium Member. Stage-2 evaluation shall be carried out based on the combined technical capabilities of the Consortium against the evaluation criteria specified under Stage-2. The decision of the Technical Committee shall be final and binding.

All other terms and conditions of the EOI document remain unchanged.

Further, some queries were raised by the bidders during the pre-bid meeting and the response in respect of the same are also mentioned hereunder:-

S. N	Clause & Page No	Earlier Clause	Queries	Revised Clause	Remarks/ Clarification
1	Part I, Clause 3	The bidder (engaged/empaneled agency) may go for any other specialized security Certification on such as FIPS etc. on their own expenses/cost, after a formal approval from CDAC.	The EOI states that the bidder may pursue specialized security certifications such as FIPS at their own expense after formal CDAC approval. Please clarify: (a) What is the process and timeline for obtaining such formal approval from CDAC? (b) Will CDAC provide any technical documentation or support needed for certification, even if the cost is borne by the agency? (c) Are there any specific certifications that CDAC mandates or recommends beyond FIPS?	No Change in the clause.	(a) Through formal communication. Technical Committee to evaluate empaneled agency to specific requirement and share input accordingly. (b) Yes, CDAC team will be aligned based on the requirement and commitment decided during the technical committee evaluation. (c) No.

2	Part I, Clause 3	-do-	The TrusToken is currently NOT FIPS certified (as stated in Appendix A, Table Row 12). Given that FIPS 140-2/140-3 certification is often mandatory for US federal and several international banking/government deployments, will CDAC consider sharing the cost of FIPS certification or providing a roadmap, considering it directly impacts commercial viability?	No Change in the clause.	No Change in the clause. Since the bidder has to get certification by their own, hence CDAC will not be sharing the cost of FIPS certification. As informed in the pre-bid meeting, the empaneled agencies may have leverage in the upcoming variants of FIDO, PQC etc. based Token manufacturing in future based on Technical Committee Evaluation input.
3	Part I, Clause 5	IPR and Trademark: The IPR and trademark related to the “TrusToken” Hardware will be with C-DAC Noida. The authorization on for using them will be provided to the agencies through this EoI. The details on the IPR clause will be shared in the tender document.	The EOI states that IPR and trademark details will be shared only in the tender document. In order to properly evaluate the commercial viability and investment required, can CDAC share at least a high-level summary of the licensing structure (e.g., royalty-based, per-unit fee, fixed annual fee) at this EOI stage?	No Change in the clause.	No Change in the clause. Summary of the licensing structure (e.g., royalty-based, per-unit fee, fixed annual fee) are not part of this EOI. To be shared to Interested Party(ies) in EOI qualified Bidder.
4	Part I, Clause 6	White-labeling on Hardware: The agencies are	White-labeling on TrusToken hardware is allowed only after CDAC	No Change in the clause.	a) After the award of empanelment, agencies may request

		allowed to do “white-labeling” on the TrusToken Hardware, only after approval from CDAC.	approval. a) What are the specific criteria and timelines for obtaining white-labeling approval? b) Will the agency be permitted to brand the product under its own name for specific market verticals?		formal approval to do white-labeling on the product manufactured in their brand name. b) Yes
5	Part I, Clause 8	C-DAC Noida will provide all the necessary artifacts for manufacturing the TrusToken such as BOM, Layout Design, testing methodology and necessary software for burning operating System. For operation system burning activities, the manufacturing agency will be provided with credentials using which, they may able to access our OS burning & activation on server and do the operations.	CDAC will provide BOM, Layout Design, testing methodology, and OS burning credentials. Please clarify: a) Will the BOM include approved vendor/component sources, or is the agency free to source components independently? b) What is the process if a BOM component becomes End-of-Life (EOL) or unavailable?	No Change in the clause.	a) Agency is free to source components independently. Based on the BoM provided to you. b) CDAC will provide the requisite support.
6	Part I, Clause 9	The Licensing model will be shared in the	The licensing model (pricing) will be shared only	No Change in the clause.	To be shared to Interested Party(ies) in EOI qualified

		tender document with fixed price for the manufacturing and deployment of the “TrusToken” Hardware.	in the tender document. Could CDAC provide a broad indication of the pricing structure — whether it is per-unit royalty, lump sum, or milestone-based — to allow agencies to assess financial feasibility at the EOI stage itself?		Bidder.
7	Part I, Clause 10	Technical Support on TrusToken Hardware: The Level 2 Technical support regarding the “TrusToken” hardware will be provided by C-DAC Noida and Level 1 will be provided by deployment agencies.	Level 1 technical support is to be provided by the deployment agency. Will CDAC provide formal training, knowledge transfer sessions, and detailed technical documentation to enable the agency to handle Level 1 support effectively? What is the expected SLA for Level 2 escalation response from CDAC?	No Change in the clause.	No Change in the clause. Yes, with respect to Level 1 support – CDAC will provide formal training, knowledge transfer sessions, and detailed technical documentation. The expected SLA for Level 2 escalation response from CDAC, based on the severity of the bug/issues. Minor it is expected to be completed by 1-4 day. Major is expected to be completed by 5-10 Days. However, the severity of bug may also impact the days.
8	Appendix - B, Stage 1, S.N. 3	Average annual turnover should be greater than or equal to Rs. 50 Lakh during the last 3 years Note – 25% relaxation is	The average annual turnover threshold is Rs. 50 Lakhs with 25% relaxation for MSEs/Startups. Is this turnover required to be specifically from hardware	No Change in the clause.	No Change in the clause. It should be business turnover across all revenue streams.

		applicable to MSEs and Startups, upon submission of relevant certificates.	manufacturing/IT, or does it include total business turnover across all revenue streams?		
9	Appendix - B, Stage 1, S.N. 11	Experience related to manufacturing of hardware items/ deployment/ distribution of hardware/ software items (last 3 years)	The experience criterion requires at least one work order above Rs. 1 Crore in hardware manufacturing/deployment in the last 3 years. Does this work order need to be specifically in the security/crypto hardware domain, or does any hardware manufacturing/distribution work order qualities?	No Change in the clause.	No Change in the clause. Not necessary on security/crypto hardware domain. (Any manufacturing/distribution work order is fine)
10	Appendix - B, Stage 1, S.N. 13	Company should have previous experience in the issuance of crypto token of more than 2 Lakh subscribers in the past 3 years	REQUEST FOR WAIVER: The eligibility criteria mandate prior experience in the issuance of crypto tokens to more than 2 Lakh subscribers in the past 3 years. This is an extremely restrictive criterion that may exclude capable hardware manufacturers, system integrators, and technology companies who have relevant manufacturing and distribution capability but have not specifically issued	Change in the clause. Corrigendum recommended as above. a. Accepted - equivalent experience in issuance/deployment of other PKI-based security hardware b. Already allowed through consortium. furnishing the condition as mentioned in point	a) We accept Waiving or relaxing this criterion for agencies who can demonstrate equivalent experience in issuance/deployment of other PKI-based security hardware (smart cards, HSMs, CAC cards, etc.) b) Already allowed through consortium

			crypto tokens at this scale. We request CDAC to consider: a) Waiving or relaxing this criterion for agencies who can demonstrate equivalent experience in issuance/deployment of other PKI-based security hardware (smart cards, HSMs, CAC cards, etc.) at comparable scale; b) Allowing consortium arrangements where the crypto token issuance experience can be demonstrated by any one consortium partner; c) Reducing the subscriber threshold or accepting experience in related domains such as digital identity, DSC tokens, or smart card deployment.	11 and 13. (Vendor Evaluation Criteria) c. EoI will prevail.	c) EoI will prevail.
11	Appendix - B, Stage 2	Production capacity, including ability to manufacture required volume (minimum 20,000	The Stage 2 assessment requires manufacturing capability of minimum 20,000 USB Tokens per day.	No Change in the clause.	a. Accepted – However this clause intends that bidder is equipped to provide in market as per requirement.

		USB Tokens per day)	a) Please clarify whether this production capacity must be immediately available or can it be committed through a ramp-up plan within a defined period (e.g., within 6 months of award)? b) Can capacity through consortium partners be counted?		b. Yes, furnishing the condition as mentioned in point 11 and 13 of EoI . (Vendor Evaluation Criteria)
12	Part I, Clause 2	In this model, the selected agency(ies) shall partner with C-DAC Noida for manufacturing and commercializing the developed “TrusToken” hardware.	The engagement period is 5 years with CDAC's right to extend at its sole discretion. a) What are the exit provisions for the agency if market conditions are unfavorable? b) Is there a minimum guaranteed volume commitment from CDAC or government channels to ensure commercial viability for the agency?	No Change in the clause.	a) Agencies/bidder may submit a structured & detailed Transition & Exit Management Plan along with technical proposal in stage 2. The technical Evaluation Committee shall evaluate the same. b) No.
13	Clause No. 1, Page No.3	In the first stage, the agency(ies) will be selected based on their experiences and business plans shared through this	Whether the engagement is two stage process and there will be separate tender for commercials through GEM to selected bidders?	No Change in the clause.	Yes, it's a two-stage process, First stage CDAC will evaluate technical and other criteria like manufacturing capability through this EoI. Bidders

		Eol. Filled Eol as per the Performa submitted will be evaluated by a duly constituted Committee by CDAC and only short-listed agencies will be shared with tender document for further processing of engagement as per defined terms and conditions.			will be shortlisted as per Eol criteria. In, Second stage, limited tender may be floated among shortlisted bidders as per prevailing Govt. of India guidelines and CDAC policies.
14	Clause No.2 (d) Page No.2,	Based on the Technical Evaluation on Criteria these agencies will be evaluated and the selected agencies will be licensed for manufacturing and commercializing the "TrusToken" hardware. It is expected that the selected agency may explore the possibility of commercially Exploring the "TrusToken" hardware in different	Whether CDAC is looking for Manufacturing and Commercialization both?	No Change in the clause.	Yes, CDAC is looking for both. Eol has been published in order to cater this requirement.

		application on areas including cyber security application and others related areas as well.			
15	Page No.9, Practical Applications/ Features		Is TrusToken is CCA approved and any current certifications available?	No Change in the clause.	No. Not approved by CCA.
16	Page No.4, Point No.6	White-labeling on Hardware: The agencies are allowed to do “white-labeling” on the TrusToken Hardware, only after approval from CDAC.	White Labelling and Volume production /distribution: a) Have you already decided, how many agencies you are going to allow? b) If there many agencies then there may be challenge (less volume) with respect to production volume/manufacturer?	No Change in the clause.	a) This product is non-exclusive and is open to all. The empaneled bidders can apply for White-labeling. b) This product has multiple capabilities and use-cases. The empaled agencies may explore the market of this product based on usecases.
17	VENDOR EVALUATION CRITERIA Point No. 3 & 4.		Any change in Minimum Net worth and Turnover Criteria	No Change in the clause.	As per EOI published.
18	VENDOR EVALUATION CRITERIA Point No. 13	Company should have previous experience in the issuance of crypto token of more than 2 Lakh subscribers in the past 3 years	Is it must to have “experience in the issuance of crypto token of more than Lakh subscribers in the past 3 years”.	No Change in the clause.	Consortium is allowed only for clause 11 or 13 (either 11 or 13) only not both.

19	VENDOR EVALUATION CRITERIA Point No. 1 to 17		How many numbers of consortium allowed/permitted and their selection credentials criteria	No Change in the clause.	a. Maximum number of consortium partners allowed is not more than Two (including lead bidder). Can be used in (either 11 or 13) clause. b. In case a bid is submitted by a Consortium, the Lead Bidder must independently satisfy 16 out of the 17 Eligibility Criteria. Consortium participation shall be considered for fulfilling either Eligibility Criterion No. 11 or Eligibility Criteria No. 13, pertaining to experience requirements. No Consortium support shall be permitted for any other Eligibility Criteria.
20	General	General	Will CDAC gives user Interface with this product for customers?	No Change in the clause.	Yes, CDAC will provide requisite support.
21	General	General	Market demand / Expected Volume / Requirement particularly by Defense: What is the expected market volume of this	No Change in the clause.	EoI has been published in order to cater this requirement.

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